



भारत का राजपत्र The Gazette of India

असाधारण
EXTRAORDINARY

भाग II—खण्ड 3—उप-खण्ड (ii)
PART II—Section 3—Sub-section (ii)

प्राधिकार से प्रकाशित
PUBLISHED BY AUTHORITY

सं० 579]

नई दिल्ली, बृहस्पतिवार, दिसम्बर, 5, 1985/अग्रहायण 14, 1907

No. 579]

NEW DELHI, THURSDAY, DECEMBER 5, 1985/AGRAHAYANA 14, 1907

इस भाग में भिन्न पृष्ठ संख्या दी जाती है जिससे कि यह अलग संकलन के रूप में
रखा जा सके

Separate Paging is given to this Part in order that it may be filed as a
separate compilation

परिवहन मंत्रालय

(रेल विभाग)

(रेलवे बोर्ड)

नई दिल्ली, 5 दिसम्बर 1985

अधिसूचना

का.आ. 881(अ).—केन्द्रीय सरकार, भारतीय रेल अधिनियम 1890
(1890 का 9) की धारा 47 की उपधारा (1) के खंड (छ) द्वारा
प्रदत्त शक्तियों का प्रयोग करते हुए, निम्नलिखित नियम बनाती है, अर्थात्:—

1. संक्षिप्त नाम और प्रारम्भ.—(1) इन नियमों का संक्षिप्त नाम रेल
यात्री सेवा अधिकर्ता प्राधिकरण नियम, 1985 है।

(2) ये राजपत्र में प्रकाशन की तारीख को प्रवृत्त होंगे।

2. परिभाषाएँ: इन नियमों में, जहाँ तक कि संदर्भ में अभ्यधा अपेक्षित
न हों:—

(क) 'अधिकर्ता' से नियम 4 के अधीन रेल यात्री सेवा अधिकर्ता
के रूप में कार्य करने के लिए प्राधिकृत किया गया व्यक्ति अभिप्रेत है
और इसके अंतर्गत ऐसे व्यक्ति का वह कर्मचारी भी है जिसे
नियम 5(viii) के अधीन पहचान पत्र दिया गया है,

(ख) 'अनुज्ञप्ति' से नियम 4 के अधीन दी गई अनुज्ञप्ति अभिप्रेत
है,

(ग) 'सक्षम प्राधिकारी' से क्षेत्रीय रेल का महाप्रबन्धक या इन
नियमों के अधीन उसके कृत्यों का निर्वहन करने के लिए
उसके द्वारा प्राधिकृत किया गया कोई अधिकारी अभिप्रेत
है और

(घ) 'स्टेशन' से वह क्षेत्र अभिप्रेत है जिसके भीतर मुख्य रेल
स्टेशन और उस रेल से संबंधित आरक्षण बुकिंग कार्यालय
अवस्थित है, जैसे, उत्तर रेलवे के लिए नई दिल्ली और पुरानी
दिल्ली के सम्मिलित क्षेत्र, पूर्व और दक्षिण पूर्व रेलों के
लिए सियालदह और हावड़ा, पश्चिम और मध्य रेल के लिए
मुम्बई और दक्षिण रेल के लिए मद्रास।

3. अधिकर्ता की नियुक्ति के लिए शर्तें:—(1) कोई व्यक्ति—

(1) जिसके पास नवीनतम आय-कर समागोचन प्रमाण पत्र
है,

(2) जिसके पास नगर में उचित रूप से अनुरक्षित कार्यालय और
परिस्तर तथा ऐसे पर्याप्त साधन और सुविधाएँ हैं जिससे

7 अनुज्ञप्ति वा नदीकरण -- अनुज्ञप्ति सब एक तीन बर के लिए
"बीड" के जागीर द्वाारा समय समय पर उर्जा प्रदान नदीकरण यात्रा

होगी जब तक सक्षम प्राधिकारी, ऐसे कारणों से न लेखबद्ध विचार जाये कि किसी मामले में अन्यथा विनिश्चित नहीं करे और नियम 4 के उपरान्त प्राप्ति के सर्वप्रमाण का उरी पत्राचार का होना जिस प्रकार वे उसका मन्त्री के लिए जानें।

8. पत्रिका नियम न पत्राचार यदि सम्बन्धित अधिकारी को पत्राचार करने में असफल रहता है और उक्त पत्राचार भाग्यशर्मा रकम को प्राप्त कर डकार करता है तो सक्षम प्राधिकारी न नियम 4 के उपरान्त कोई अन्य कार्रवाई करने के अतिरिक्त, नियम 4 के उपरान्त (3) के अधीन जमा की गई प्रतिभूति को रकम का उपयोग अभिकर्ता द्वारा उसके प्राप्ति के लिये पत्राचार को लाटने के लिए करेगा।

9. अधिनियम (1) इन नियमों के अन्तर्गत किए गए सक्षम प्राधिकारी के प्रत्येक आदेश में केन्द्रीय सरकार का अधिनियम होगी।

(2) उप-नियम (1) के अधिनियम प्रमाण उक्त पत्राचार से निवारण के आदेश, जिसके विरुद्ध अधिनियम की जाती है, कर्मचारी वा सम्बन्धित निया जाता है, तोम दिन के भीतर की जायेगी।

10. रेल का दायित्व रेल प्रशासन अभिकर्ता के निम्न कार्य या लाभ के कारण ग्राहक को हुई या होना सम्बन्धित पत्राचार या नुकसान के लिए दायी नहीं होगा।

[स. 33-डी. 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 53, 54, 55, 56, 57, 58, 59, 60, 61, 62, 63, 64, 65, 66, 67, 68, 69, 70, 71, 72, 73, 74, 75, 76, 77, 78, 79, 80, 81, 82, 83, 84, 85, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100, 101, 102, 103, 104, 105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 120, 121, 122, 123, 124, 125, 126, 127, 128, 129, 130, 131, 132, 133, 134, 135, 136, 137, 138, 139, 140, 141, 142, 143, 144, 145, 146, 147, 148, 149, 150, 151, 152, 153, 154, 155, 156, 157, 158, 159, 160, 161, 162, 163, 164, 165, 166, 167, 168, 169, 170, 171, 172, 173, 174, 175, 176, 177, 178, 179, 180, 181, 182, 183, 184, 185, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 211, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 311, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 325, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 411, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 424, 425, 426, 427, 428, 429, 430, 431, 432, 433, 434, 435, 436, 437, 438, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 451, 452, 453, 454, 455, 456, 457, 458, 459, 460, 461, 462, 463, 464, 465, 466, 467, 468, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 511, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 611, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 684, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 703, 704, 705, 706, 707, 708, 709, 710, 711, 712, 713, 714, 715, 716, 717, 718, 719, 720, 721, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 754, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 769, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 811, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 829, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 911, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 947, 948, 949, 950, 951, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999, 1000]

प्रमाण]

रेल यात्री सेवा अभिकर्ता के प्राप्ति के लिए पत्राचार

(नियम 4 देखिए)

1. नाम
2. कारबार का पता
3. अभिकर्ता (स्वयंसेवा) पत्राचार का पत्राचार—यदि पत्राचार न तो रजिस्ट्रार करण और प्रमाणपत्र और भागीदारी विवरण की प्रति और यदि कंपनी है तो रजिस्ट्रार करण प्रमाणपत्र तथा मगम अनुमति और सगम ज्ञापन की एक प्रति भेजना की जाए।
4. स्टेशन और रेल जिसके लिए प्राधिकरण कटित है।
5. द्वितीय प्राप्ति (सबसे निम्न और 4 समान 10 प्रमाणपत्र मगम किया जाए)।
6. कारण परिसर अपना 4 या 10 पर 4 (समयवर्ग) दस्तावेज भेजना करे)।
7. कारबार परिसर तक जन साधारण क्षामाती स पहुँच सकता है या नहीं।
8. कारबार परिसर में स्थित भूमि का क्षेत्रफल और विवरण।
9. कारबार परिसर में उपलब्ध भूमि का क्षेत्रफल—उत्पत्ति क्षेत्र का क्षेत्र।
10. कारबार परिसर में ग्राहकों के लिए उपलब्ध परामर्श (सीट, शोचालय, आदि)
11. क्या कोई स्वामी/भागीदार निराक कभी उपलब्ध कराया गया है? यदि हाँ तो क्या रजिस्ट्रार।
12. कोई अन्य सुसंगत जानकारी।

ये निम्न सेता है कि ऊपर दी गई किसी जानकारी के किसी भी अभाव, मिथ्या या सही नहीं पाए जाने की दशा में भेजा गया दस्तावेज रेल की जात की दायी होगा।

प्राप्त

प्राप्ति

अधिनियम 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 53, 54, 55, 56, 57, 58, 59, 60, 61, 62, 63, 64, 65, 66, 67, 68, 69, 70, 71, 72, 73, 74, 75, 76, 77, 78, 79, 80, 81, 82, 83, 84, 85, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100, 101, 102, 103, 104, 105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 120, 121, 122, 123, 124, 125, 126, 127, 128, 129, 130, 131, 132, 133, 134, 135, 136, 137, 138, 139, 140, 141, 142, 143, 144, 145, 146, 147, 148, 149, 150, 151, 152, 153, 154, 155, 156, 157, 158, 159, 160, 161, 162, 163, 164, 165, 166, 167, 168, 169, 170, 171, 172, 173, 174, 175, 176, 177, 178, 179, 180, 181, 182, 183, 184, 185, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 211, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 311, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 325, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 411, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 424, 425, 426, 427, 428, 429, 430, 431, 432, 433, 434, 435, 436, 437, 438, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 451, 452, 453, 454, 455, 456, 457, 458, 459, 460, 461, 462, 463, 464, 465, 466, 467, 468, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 511, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 611, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 684, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 703, 704, 705, 706, 707, 708, 709, 710, 711, 712, 713, 714, 715, 716, 717, 718, 719, 720, 721, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 754, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 769, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 811, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 829, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 911, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 947, 948, 949, 950, 951, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999, 1000]

प्राप्ति 11

अनर्जन

(नियम 5 देखिए)

म

यह अनर्जन समग्र को आशयित रेल यात्रियों की ओर से रेल के रेल पर अवस्थित आरक्षण टिकट बाधन से टिकट खरीदने, रद्द करने प्रत्यापन अभिप्राय करन और यात्रा स्थगित कराने तथा आरक्षण प्राप्त करने के लिए अभिकर्ता के रूप में कार्य करने के लिए प्राधिकृत करने हेतु की जाती है।

अभिकर्ता यह ध्यान रखेगा (कारबार का पता) अनर्जन के लिए जनों के अधीन रहने हुए करेगा;

- (i) अनर्जन दिए जाने की तारीख से तीन वर्ष को अवधि के लिए प्रमाणपत्र देगा।
- (ii) अनुदान प्रमाणपत्र नहीं होगी,
- (iii) अभिकर्ता द्वितीय श्रेणी में शिखर श्रेणियों के लिए आरक्षण प्राप्त करने के लिए सेवा प्रभार के रूप में 15 रुपये प्रति यात्री और द्वितीय श्रेणी के लिए 8 रुपये प्रति यात्री से अधिक प्रभारित नहीं करेगा। किन्तु, जहाँ एक यात्री से अधिक के लिए आरक्षण एवं ही प्रयोग के पर्व पर प्राप्त किया जाता है वहाँ सेवा प्रभार द्वितीय श्रेणी से शिखर श्रेणी के दशा में पहले यात्रियों के अनिवार्य प्रत्येक यात्री के लिए 8 रुपये और द्वितीय श्रेणी के लिए प्रत्येक यात्री के लिए 5 रुपये में अधिक नहीं होगा,
- (iv) अभिकर्ता कारबार स्वयं करेगा या इस प्रयोजन के लिए सक्षम प्राधिकारी द्वारा अनुमोदित अपने कर्मचारी के माध्यम से करेगा,
- (v) अनर्जन और सेवा प्रभार कारबार के सुदृश्य स्थान पर प्रदर्शित किए जायेंगे,
- (vi) अभिकर्ता टिकटों की खरीद, आरक्षण प्रभार और सेवा प्रभारों के लिए ग्राहकों से प्राप्त किए गए धन को दर्शाने हुए पृथक् पृथक् रसीदें देगा।
- (vii) अभिकर्ता एक रजिस्टर रखेगा जिसमें उसके कर्मचारियों के नाम, निगम, आय, पता, पता दर्शाए जायेंगे,
- (viii) अभिकर्ता टिकट खरीदने और आरक्षण प्राप्त करने के लिए अनर्जन कर्मचारियों में से प्रत्येक को एक पञ्चायत देगा जिस पर कर्मचारियों के अनर्जन प्राधिकार द्वारा प्रविष्टाधिकारित किया जायेगा,
- (ix) अभिकर्ता एक रजिस्टर रखेगा जिसमें उसके ग्राहकों के नाम, निगम, आय, पता, यात्रा की विविधता और टिकट सख्याक उपदर्शित किए जायेंगे,
- (x) अभिकर्ता या उसके कर्मचारी द्वारा आरक्षण के लिए प्रार्थना एक आरक्षण प्रभार, यात्रा पर की जाएगी जिसमें अनर्जन सख्याक और उसके विविधता की अवधि उपदर्शित की जाएगी। अनर्जन प्रमाणपत्र पर अभिकर्ता या उसका

हस्ताक्षर करेगा और वह उसे अपने पहचानपत्र के साथ प्रस्तुत करेगा। अधिकारी या उसके कर्मचारी एक बार से एक से अधिक आवासेना प्रपत्र प्रस्तुत नहीं करेगा।

(Xii) अधिकारी या उम्मीदवार में कोई व्यक्ति रेल परिसर के भीतर चार रेल पारक्षण कार्यालय से 100 मीटर की दूरी के भीतर रुक करने और आरक्षण करने के लिए कोई संयाचना नहीं करेगा,

(Xiii) सक्षम अधिकारी या उम्मीदवार प्राधिकृत अधिकारी की अधिकारी कारदार की अवधि के दौरान किसी भी समय अपने परिसर में और अधिकारियों तक पहुंचने देना और निराक्षण के लिए सभी आवश्यक सहायता प्रदान करेगा, और

(Xiv) जहां काउन्टर चौकीसो घरे खुले रहते हो वहां अधिकारी या उसके कर्मचारी से अधिस्तर से प्राप्त सात बजे के बीच टिकट खरीदने या आरक्षण के लिए कोई अध्यापिका ग्रहण नहीं की जाएगी।

स्थान :

प्राप्त तारीख..... को मेरे हस्ताक्षर और मुद्रा से दी गयी।

हस्ताक्षर

MINISTRY OF TRANSPORT

(Deptt. of Railways)

(Railway Board)

New Delhi, the 5th December, 1985

NOTIFICATION

S.O. 881(E).—In exercise of the powers conferred by Clause (g) of sub-section (1) of section 47 of the Indian Railways Act, 1890 (9 of 1890) the Central Government hereby makes the following rules, namely :—

1. Short title and commencement :—(1) These rules may be called the Authorisation of Rail Travellers' Service Agents Rules, 1985.

(2) They shall come into force on the date of their publication in the Official Gazette.

2. Definitions.—In these rules unless the context otherwise requires,—

(a) "agent" means a person authorised to act as a rail travellers' service agent under rule 4 and shall include an employee of such person to whom an identity card under rule 5(viii) has been issued;

(b) "licence" means a licence issued under rule 4;

(c) "competent authority" means the General Manager of the Zonal Railway or any officer authorised by him to discharge his functions under these rules; and

(d) "station" means the area within which the main railway station and the Reservation

Booking Offices pertaining to a railway are situated such as New Delhi and Old Delhi areas together for Northern Railway, Sealdah and Howrah for Eastern and South Eastern Railways, Bombay for Western Central Railways and Madras for the Southern Railway.

3. Conditions for appointment of an agent.—(1) A person who is :—

(i) in possession of the latest income tax clearance certificate ;

(ii) having office and premises properly maintained with adequate convenience and amenities in the city so as to accommodate the visit of sufficient number of customers ; and

(iii) not convicted in a criminal case involving moral turpitude ;

may apply for issue of a licence under Rule 4 to act as an agent.

(2) The fees on payment of which the licence shall be issued or renewed shall be Rs. 1200 and Rs. 600 for any additional licence for a Railway in the same station.

(3) The security deposit on furnishing of which the licence shall be issued or renewed shall be Rs. 5,000 in cash and Bank Guarantee for Rs. 15,000. There shall be no accrual of interest on the said deposit.

(4) The number of agents for each station and Railway shall be such as may be determined by the competent authority.

4. Issue of a licence :

(1) An application for issue of a licence shall be made to the competent authority in Form I (Annexed).

(2) On receipt of an application, the competent authority after making such inquiry, if any as it may consider necessary, shall order to issue the licence authorising the applicant to act as a rail travellers' service agent or for reasons to be recorded in writing refuse to issue the same.

(3) If the applicant deposits fee specified in sub-rule (2) of rule 3 and furnishes security deposit under sub-rule (3) of rule 3 within a period of one month from the date on which the competent authority requires him to deposit fee and furnish security, he shall be issued the licence in Form II (Annexed).

(4) If an applicant fails to deposit the fee and furnish the security within the period specified in sub-rule (3), his application shall be deemed to have been rejected.

5. The conditions on which the licence may be granted :—

The licence issued under rule 4 shall be subject to the following conditions, namely :—

(i) the licence shall be valid for a period of three years from the date of its issue ;

- (ii) the licence shall not be transferable ;
 - (iii) the agent shall not charge more than Rs. 15 per passenger as service charges for securing reservation in classes other than second class and Rs. 8 in the second class but in case where the reservation for more than one passenger is secured on the same requisition slip, the service charges shall not exceed Rs. 8 per passenger in excess of the first passenger in the case of classes other than second class and Rs. 5 per passenger for second class ;
 - (iv) the agent shall conduct the business himself or through his employee approved by the competent authority for this purpose ;
 - (v) the licence and the service charges shall be displayed at a conspicuous place of business ;
 - (vi) a receipt showing money received from his client for purchase of tickets, reservation charges and service charges separately shall be issued by the agent ;
 - (vii) a register showing names, sex, age and address of his employee shall be maintained by the agent ;
 - (viii) an identity card with a photograph countersigned by the competent authority for purchase of tickets and securing reservation shall be issued by the agent to each of his employees ;
 - (ix) the purchase of tickets and securing of reservation by the agent shall be on a written request from his client. In case the agent acts on a telephone call, a written request shall be obtained by him from the client before delivering the railway ticket to his client ;
 - (x) a register indicating the name, sex, age, address and journey particulars together with ticket number of his clients shall be maintained by the agent ;
 - (xi) a request for reservation by the agent or his employee shall be made on a reservation requisition form indicating the licence number and its validity period. The requisition form shall be signed by the agent or his employee and shall be presented with his identity card. Not more than one requisition form shall be presented by the agent or his employee at a time ;
 - (xii) there shall be no canvassing for booking and reservation by the agent or any person on his behalf within the railway premises and within the distance of 100 metres from the railway reservation office ;
 - (xiii) the competent authority or an officer authorised by him shall be allowed access to the premises and records any time during the business hours by the agents who shall render all necessary assistance for inspection ; and
 - (xiv) no requisition for the purchase of tickets or reservations where round-the-clock counters are functioning shall be entertained from the agent or his employee between the hours of midnight and 7 A.M.
6. (a) Suspension|Cancellation of the Licence.—Without prejudice to any other provisions under the Indian Railways Act, 1890 and these rules the competent authority shall have the right to suspend or cancel at any time the licence for violation of or for ceasing to fulfil any of the conditions under these rules or any other rule or regulation applicable with regard to purchase of ticket and securing reservation or for any other reason which the competent authority deems to be expedient in the public interest ;
- Provided that no action under this rule shall be taken unless an opportunity to show cause is given to the agent.
- (b) Any breach of these rules shall also be liable to attract punishment as laid down in section 47(2) of the Indian Railways Act, 1890.
7. Renewal of licence.—A licence shall, unless the competent authority for reasons to be recorded in writing otherwise decides in any case be renewable for three years and shall be so renewable from time to time and the provisions of rule 4 shall apply to the renewal of the licence as they apply to the grant thereof.
8. Utilisation of Security Deposit.—Where the agent fails to perform the service for his client and refuses to refund the amount charged by him, the competent authority shall in addition to any other action taken under these rules, utilise the amount of security deposited under sub-rule (3) of rule 3 for refund of the amount charged by the agent from his clients.
9. Appeal.—(1) An appeal shall lie against every order of the competent authority made under these rules to the Central Government.
- (2) The appeal under sub-rule (1) shall be preferred within thirty days from the date on which the order appealed against is communicated to the appellant.
10. Liability of Railways.—The Railway administration shall not be liable for any loss or damage suffered or likely to be suffered by a client on account of any act or omission of the agent.

FORM I

APPLICATION FOR AUTHORIZATION OF
RAIL TRAVELLERS' SERVICE AGENT

(See Rule 4)

1. Name—
2. Business Address :
3. Status (whether proprietorship, firm or company)—if firm copy of registration certificate and partnership deed and if company, copy of registration certificate and memorandum of association and articles of association to be attached.
4. Station and Railway for which authorisation is sought.
5. Financial status (latest income tax clearance certificate to be attached).
6. Whether business premises are owned or on hire/lease (supporting documents to be attached).
7. Whether business premises are easily accessible for the public.
8. Details of accommodation in the business premises with dimensions.
9. Amenities available at the business premises — Telephone Telex etc.
10. Facilities available for the clients at the business premises (seats toilet etc.)
11. Whether any proprietor/Partner/Director has ever been convicted? if so, give the details thereof.
12. Any other relevant information.

I undertake that in the event of any information given above being found to be false or inaccurate in any respect, the licence issued shall be liable to be cancelled.

Place :

Date :

Signature of applicant.

FORM II

LICENCE

(See Rule 5)

No.

M s. ————— is hereby issued this licence authorising him to act as an agent to purchase, cancel, obtain refunds and journey postponement of tickets and secure reservation on behalf of intending

rail travellers from the reservation booking office located at ————— station on ————— Railway.

The agent shall conduct the business from (address of the business) subject to the following conditions :—

- (i) the licence shall be valid for a period of three years from the date of its issue;
- (ii) the licence shall not be transferable;
- (iii) the agent shall not charge more than Rs. 15 per passenger as service charges for securing reservation in classes other than Hind class and Rs. 8 in the Hind class but in case where the reservation for more than one passenger is secured on the same requisition slip, the service charges shall not exceed Rs. 8 per passenger in excess of the first passenger in the case of classes other than Hind class and Rs. 5 per passenger for Hind class.
- (iv) the agent shall conduct the business himself or through his employee approved by the competent authority for this purpose;
- (v) the licence and the service charges shall be displayed at a conspicuous place of business;
- (vi) A receipt showing money received from his client for purchase of tickets, reservation charges and service charges separately shall be issued by the agent;
- (vii) a register showing names, sex, age and address of his employee shall be maintained by the agent;
- (viii) an identity card with a photograph countersigned by the competent authority for purchase of tickets and securing reservation shall be issued by the agent to each of his employees;
- (ix) the purchase of ticket and securing of reservation by the agent shall be on a written request from his client. In case the agent acts on a telephone call, a written request shall be obtained by him from the client before delivering the railway ticket to his client;
- (x) a register indicating the name, age, sex, address and journey particulars together with ticket number of his client shall be maintained by the agent;
- (xi) a request for reservation by the agent or his employee shall be made on a reservation requisition form indicating the licence number and its validity period. The requisition form shall be signed by the agent or his employee and shall be presented with his identity card. Not more than one requisition form shall be presented by the agent or his employee at a time;

- (xii) there shall be no canvassing for booking and reservation by the agent or any person on his behalf within the railway premises and within the distance of 100 metres from the railway reservation office ;
- (xiii) the competent authority or an officer authorised by him shall be allowed access to the premises and records any time during the business hours by the Agent who shall render all necessary assistance for inspection ; and

- (xiv) no requisition for the purchase of tickets or reservations where round the clock counters are functioning shall be entrained from the Agent or his employee between the hours of midnight and 7 A.M.

Given under my hand and seal on this _____

Place :

day of _____ 198

Signature _____

